



Seymour Ambulance Association, Inc.
4 Wakeley Street
Seymour, Connecticut 06483
203.888.8843
203.881.5018 (fax)



April 3, 2008

Mr. Ziegler,

Emergency Resource Management has been providing Emergency Medical Technician Intermediates to Seymour Ambulance for approximately two months now, and I would like to take this opportunity to convey to you how pleased we have been with the service. Also, I would like to extend our sincerest thanks for helping us with such short notice and being so flexible with our short term contract while our paid personnel is on medical leave. Within days of being asked to present something to our board you were there and able to adequately address all questions and concerns, furthermore within two short weeks following the decision making by our board, you had employees on board and ready to start.

We are very confident in the skills and abilities of the staff that has been provided. Everyone is always prepared, early for work, and professional. The integration of the paid personnel with our volunteers was an area of concern, but the transition has been very smooth. The staff of ERM fit in very well with the Seymour Ambulance family promoting a positive work environment.

With these things being said I would recommend Emergency Resource Management without hesitation. Should you require anything further please contact me at 203-888-8843 ext 203.

Respectfully,

Shannon McDaniel
Chairwoman
Seymour Ambulance Board of Directors