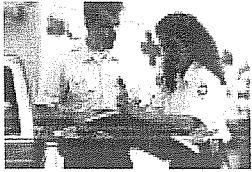
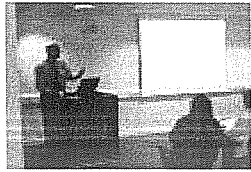


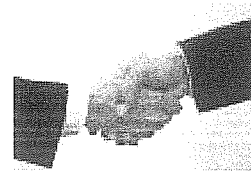
Emergency Resource Management



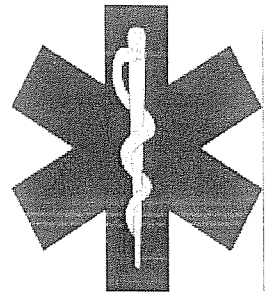
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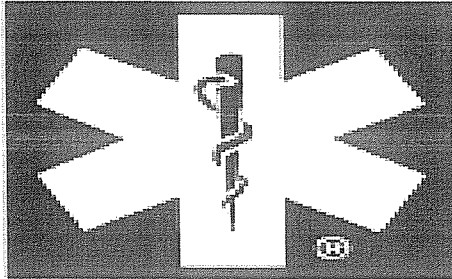
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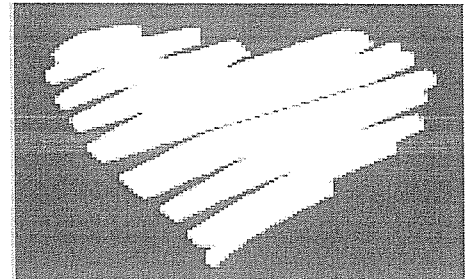
STAFFING



"When Staffing Matters"
April 2008



NATIONAL
EMERGENCY
MEDICAL
SERVICES
W E E K



MAY 17 - 23, 2009

"ERM's PRESIDENT TO BE PRESENTED WITH STATE AWARD"

ERM's President, Bob Ziegler, was recently notified that he will be receiving the 2009 GILLOOLY - LAWTON Award at EMS Week Ceremonies at the State Capitol on Wednesday May 20, 2009. Citing his 32 years of dedication, devotion, active service to EMS and his drive to assure quality systems and services from his employees for the betterment of patient care. This is the second year in a row Bob has received an Award for EMS Week. Last year Bob received the 2008 Humanitarian Award which was presented at ceremonies at Waterbury Hospital.

This just exemplifies Bob's continued commitment and dedication to the EMS system.

* EMS Service in Crisis itself *

In March of 2009, a contingency from Middlesex Hospital conducted a needs assessment of the Sayaxche Hospital in Guatemala. Guatemala is the second poorest country in Central America. Approx. 49% of children under 5 suffer from malnutrition (68% among indigenous children). 30% of pregnant women have nutritional deficits. Diabetes, venomous snake bites and trauma are leading hospital admissions.

While visiting the ED, they noticed severe shortages of basic emergency medical supplies. The only equipment for trauma in the ED was one knee immobilizer and one cervical collar. The ED has one portable oxygen tank, but because of supply shortages they reuse patient masks. They had a very limited supply of bandages, no ace bandages and no slings, and if you can believe it, they wash and re-use their latex gloves.

In addition, there is no EMS system in the area. The families bring the patients to the ER themselves however they can and then if needed the hospital transports them to the regional hospital via their ambulance. Their ambulance is not stocked and has a stretcher that is broken and does not come out.

* EMS Service in Crisis itself * cont ' d

You are therefore cordially invited to come to Middlesex Hospital, June 17th from 7-8 pm to learn more about this system improvement initiative. There will be lots of pictures and stories, and of course refreshments will be served. This is a long term project with the goal of improving the quality of medical care for this region, both pre-Hospital and in-house. If any service has **any** extra supplies that they could donate, we would greatly appreciate it. In particular, we are looking for: backboards (got any old wooden ones you don't use or want any-more), clean/new collars (all sizes) - brands do not matter—Philly's are fine, splints of all kinds, oxygen masks and cannula's, any and all assorted bandaging supplies, have any outdated Epi-Pen's, Charcoal, glucose, ASA, etc.? Bring them, they can still be used up to 6 months after their expirations. Hardly anything will be turned down and no item is insignificant. If you can't attend, or can't bring what you have with you, let us know and we will send a rep. to collect them from you. The objective is to package and send all these supplies in the next several months, and perhaps send a second contingent of personnel to assist in training the staff in the use of the equipment, etc.

If you have any questions about this project, please call Betty Molle at Middlesex Hospital at 860.358.4206, or Bob at ERM at 860.342.0902 . Thank you for your support.

National CPR & AED Week June 1—6, 2009

In 2007, the United States Congress passed a bill designating the first week of June as "National Cardiopulmonary Resuscitation (CPR) and Automated External Defibrillator (AED) Awareness Week." The passing of this bill brings to light the importance of learning life-saving skills such as conducting CPR and operating an AED, as well as the importance of having readily accessible AEDs throughout our communities. National CPR and AED Week provides a great opportunity for you to step-up your Educational Center's marketing efforts. Here are a few ideas for marketing and outreach efforts:

- Organize a mass CPR and AED training day in your community. You can work with local leaders to establish multiple training locations across the community and recruit volunteers to help with transportation services to aid people to get to the training.
- Work with local schools to increase the number of young CPR providers in your community. In addition to training teachers, coaches, and other employees, you can work to setup classes for students and parents in the area to increase awareness. Many schools send home regular notices to parents which can provide a great opportunity to promote your event(s).
- Team up with a local senior center, youth sports league, or other group to throw a "CPR party". You can purchase beverages and appetizers and have participants bring covered dishes for a main course. After everyone learns the basics of CPR and AED use you can celebrate over a meal with friends!

ZOLL AED Plus Defibrillator Recall

ZOLL Medical Corporation and FDA notified healthcare professionals of a Class 1 recall of ZOLL AED Plus Defibrillators distributed from May, 2004 through February 9, 2009. The recall was initiated because the device may fail to deliver a defibrillation shock, which could result in failure to resuscitate a patient during treatment of sudden cardiac arrest. On February 12 and March 31, 2009, the company sent their distributors and customers recall letters with recommendations and instructions for customers on specific steps to mitigate the identified problems with this device. See the Zoll letter at link below for details. Read the complete MedWatch 2009 Safety Summary, including links to the FDA notice and the Zoll customer letter at:

<http://www.fda.gov/medwatch/safety/2009/safety09.htm#ZOLLAEDplus>

Benefits of Utilizing 'Emergency Resource Management'

All **ERM** Employees are fully screened & cleared upon hire and annually thereafter regarding:

- Criminal and Motor vehicle history
- Medicare Exclusions (LEIE)
- Licensure/sanctions in OEMS
- Sex Offender Registry
- Previous/concurrent employment history

Once applicants pass the initial oral interview, followed by a physical agility scenario, they are immediately sent to a Certified Occ. Med. facility for:

- (9) Panel pre-employment drug screening, followed by
- Medical clearances

Prior to an employees start date, they receive a complete pre-employment client worksite orientation, respirator fit testing, training in all applicable OSHA standards and are completely Sponsor Hospital authorized prior to start date.

- All **ERM** employees are fully uniformed in clients own uniform ensemble
- All **ERM** employees are required to be EVOC/CEVO certified
- **ERM** regularly QA's its employees documentation and works closely with its clients to assure their daily needs and services are being met.

When you hire *ERM* to staff your Ambulance, you can be sure you have hired a professional, respectable service, dedicated to the mission of Emergency Medical Services, and whose employees resemble those same virtues and dedication.

An example of **ERM's** commitment to it's employee's *and* it's employee's to **ERM** is that **ERM** currently boasts a Mod Rate of significantly less than 1.0; and, **ERM** has an employee Attrition Rate of approx. 9%. Subsequently, those values and benefits are capable of being passed along to our clients.

Emergency Resource Management

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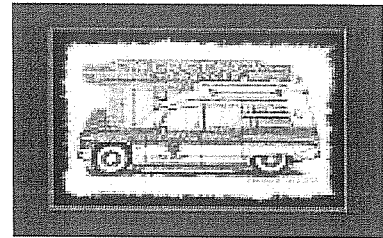
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Administrative Assistant
erminfo@snet.net Ext. 0

Employment Opportunities

Interested in some part time opportunities? ERM is always looking for quality EMT-B's, EMT-IV Tech.'s and Instructor's for part time and per diem employment.

Go to our website www.ermanagement.com, download an application today, and start an excellent and rewarding professional part time job today.



Looking for some quality training services for your department? ERM can offer a wide range of courses, from EMS to OSHA related.