

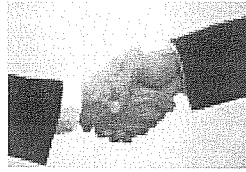
# Emergency Resource Management



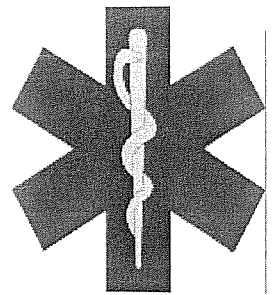
**EDUCATION**



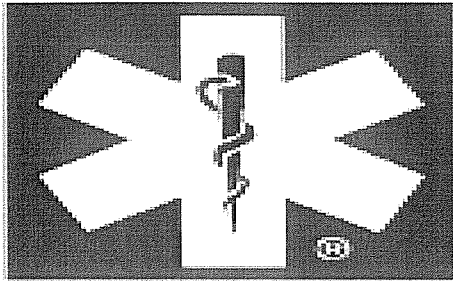
**CONSULTING**



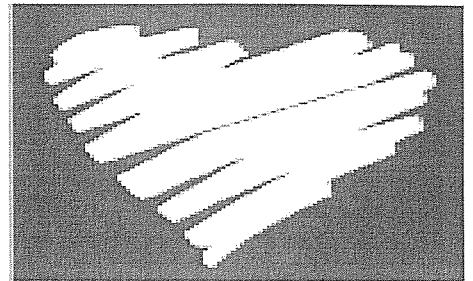
**STAFFING**



**"When Staffing Matters"  
May 2008**



**NATIONAL  
EMERGENCY  
MEDICAL  
SERVICES  
WEEK**



**MAY 18 - 24, 2008**

## **"ERM's PRESIDENT PRESENTED WITH AWARD"**

At EMS Week Ceremony 's and Reception at Waterbury Hospital on May 21st, ERM 's President, Bob Ziegler, received the **2008 Humanitarian Award**. Citing his 31 years of distinguished, active service to EMS, his drive to assure quality systems and services from his employees and for his clients, Bob was presented the award by EMS Coordinator Ralph Miro. Bob has been a Paramedic for 20 years and an EMS Instructor for 22 years.

Lenny Guercia, the States OEMS Director was also present and was the ceremonies guest speaker.

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### **\* Myth 's or Misinformation \***

*If we hire our own volunteers as employees for our service, can they still run as volunteers?*

This a common question and quandary, and the simple answer is probably No. The State Labor Dept. has said that employees *cannot* 'volunteer' for the place they work for. In essence, if a service hires its own volunteer members as paid hourly staff, they then can no longer also volunteer for shifts or activities outside of their scheduled hours. This is also poses a conflict for those members which are 'paid staff' and also hold volunteer Officer positions. This also means when they have to come for training, meetings, etc. they need to be paid, even if it means having to pay OT, or Comp Time, etc. Once you begin to pay a person a wage they are no longer considered a volunteer, and most likely loose their local tax and incentive benefits of the 'volunteer' service.

This is where the most distinctive benefit of hiring a Management Service Organization comes in. When a services volunteer works for an MSO, even in it 's own building, they are not considered as employees of that service, but of the MSO, and therefore they can continue to volunteer for their service. In other words you can be a paid employee at your building, punch out 6PM and do a volunteer call the next minute without any conflict. For further info and clarifications, call the State Dept. of Labor.

**Emergency Resource Management**

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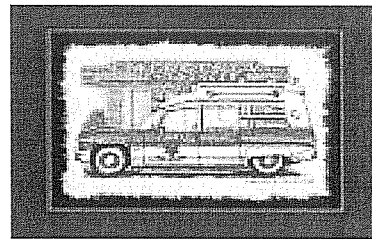
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**WE'RE ON THE WEB:  
[WWW.ERMANAGEMENT.COM](http://WWW.ERMANAGEMENT.COM)**

## Looking for an Ambulance

ERM's Training Division is currently looking for a used Ambulance to be used for training and education purposes only. We have found taking training to the next level, into the Ambulance and around the block, gives our students the added dimension necessary to prepare them for an Ambulance service. It will also come in handy conducting our EVOC classes, especially for those services who only have 1 Ambulance and it is on a call when it's time for the driver training portion. Call ERM if you have such a unit available.



**Looking for some quality training services for your department? ERM can offer a wide range of courses, from EMS to OSHA related. Call ERM today for a free quote.**