



Haddam Volunteer Ambulance Service, Inc.
Post Office Box 48
Higganum, CT 06441-0048



June 26, 2006

Honorable Anthony Bondi
First Selectman
Town of Haddam
30 Field Park Drive
Haddam, Ct. 06438

Dear First Selectman Bondi,

I am writing to you with regard to Emergency Resource Management, which is the staffing agency the town selected to augment my volunteer staffing during critical daytime needs. Emergency Resource Management (ERM) began services 2/1/06 with its contract to expire on 6/30/06.

In my sincere and professional opinion I endorse the signing of a new contract from 7/1/06 to 6/30/07. I have worked closely with ERM's President Bob Ziegler as well as his field coordinator and staff during this time period and find them to be extremely professional and people of their word.

Each segment of their existing contract has been upheld to the highest standard as well as each of the ERM employees going above and beyond at keeping HVAS's ambulances in accordance as well as providing housekeeping and light maintenance to our building.

Above all, I am most impressed with the friendliness of EACH of ERM's employee's which firmly makes me feel that this genuine authenticity extends to each patient they care for within our town.

Again, please except this letter of recommendation for the re-signing of ERM's contract for the upcoming budgeted year.

If you have any questions please do not hesitate to contact me on my cellular number (860)306-4231.

Sincerely,

Scott L. Stoppa

Scott L. Stoppa, President/Chief of Service